



First Nations Health Authority  
Health through wellness

# Nursing Surge Support Information

This resource is to help communities obtain additional nursing support to provide community coverage during a time of staffing challenges and to maintain nursing service continuity. Provincial FNHA operations rely on our agency partners to fill operational gaps, and we have built and developed a strong collaborative partnership to help support the health care needs in our communities.

## HOW IT WORKS

Contact one or more of the agencies below to set up contracts as needed. It's a good idea to reach out early and set up contracts in advance so that the process is in place when you require additional nursing support.

Agencies source community health nurses (CHNs) from all provinces and territories. You can expect CHNs from as far away as the East Coast or from within BC. Agencies can also provide 24/7 support to organizations, including leader on-call support for CHNs and health directors.

You will need to provide agency recruiters with the following information:

- Work context (i.e., health centre, health centre with treatment, home care, public health or dual, or treatment (primary care))
- Current staffing levels
- Housing accommodation and availability
- Work hours and work location
- After hours or on-call requirements
- Travel considerations (i.e., whether the community is accessed by ferry or float plane)

## LIST OF AGENCIES

- 1. Solutions Staffing Inc. based out of Prince George, BC**  
Recruiter: [Tyla.Johnson@solutionsstaffing.ca](mailto:Tyla.Johnson@solutionsstaffing.ca)
- 2. Bayshore HomeHealth based out of Toronto, ON**  
Recruiter: [krfranko@bayshore.ca](mailto:krfranko@bayshore.ca)
- 3. Select Medical Connections Ltd based out of Burnaby, BC**  
Recruiter: [Elena.Pakalnis@selectmedconnections.com](mailto:Elena.Pakalnis@selectmedconnections.com)
- 4. Venture Healthcare based out of Winnipeg, MB**  
Recruiter: [info@venture-healthcare.com](mailto:info@venture-healthcare.com)