

# Questions & Answers about:

## The First Nations Health Authority and Vancouver Coastal Health

### What services does the First Nations Health Authority provide?

The First Nations Health Authority (FNHA) plans, manages and funds health programs and services for First Nations communities in BC. These community-based services are largely focused on health promotion and disease prevention and vary from community to community. Services include: primary care (at-home/on-reserve); children, youth and maternal health programming; mental health and addictions programming; environmental health and research; and eHealth technology. The FNHA also administers the First Nations Health Benefits program (formerly Non-Insured Health Benefits). The FNHA is part of a unique health governance structure that includes political representation and advocacy through the First Nations Health Council, and technical support and capacity development through the First Nations Health Directors Association. Collectively, this First Nations health governing structure works in partnership with BC First Nations to achieve our shared vision.

### What services does Vancouver Coastal Health provide?

Vancouver Coastal Health (VCH) delivers services to over one million BC residents living in Vancouver, Vancouver's North Shore, Richmond, the Sea-to-Sky Highway, Sunshine Coast, Bella Bella, Bella Coola the Central Coast and the surrounding areas. This includes: hospital care, primary care, community-based residential and home health care, mental health and addiction services, and public health.

### Is this a duplication of service or governance?

No. FNHA and VCH work collaboratively to coordinate and integrate programs and services in order to achieve the best possible health outcomes for BC First Nations in both urban and rural settings.

### How are the FNHA and VCH working together?

In May 2012, VCH signed a Partnership Accord with the First Nations communities they serve through the First Nations Health Council and FNHA. The Accord outlined a number of action items with the goal of attaining significant improvements in health outcomes for First Nations people by achieving a higher level of integration through joint planning and engagement, a focus on accountability and evaluation, and providing culturally appropriate, safe and effective services. VCH and the FNHA are currently working together with First Nations in the Vancouver Coastal region to develop a First Nations Health and Wellness plan that includes both rural and urban components.

Read the Vancouver Coastal Partnership Accord here:  
[www.fnha.ca/Documents/Vancouver\\_Coastal\\_Partnership\\_Accord.pdf](http://www.fnha.ca/Documents/Vancouver_Coastal_Partnership_Accord.pdf)

### How do I find out about health services in my area?

You can find health services information at [www.fnha.ca](http://www.fnha.ca) and [www.vch.ca](http://www.vch.ca).

### How can I have input into the planning and delivery of health services?

For health services offered within your First Nations community, contact your First Nations Health Director or visit [www.fnha.ca](http://www.fnha.ca).

For health services offered throughout Vancouver Coastal Health, visit [www.vch.ca](http://www.vch.ca) or call HealthLink BC at 811.

### For more information:

#### First Nations Health Authority

[info@fnha.ca](mailto:info@fnha.ca)  
Toll-free: 1.866.913.0033

#### Vancouver Coastal Regional Health Liaison

**James Rankin**  
[James.Rankin@fnha.ca](mailto:James.Rankin@fnha.ca)  
604.693.6579

#### First Nations Health Benefits

Toll-free: 1.855.550.5454

#### FNHA Residential Schools Information Line

Toll-free: 1.877.477.0775

#### Vancouver Coastal Health

[feedback@vch.ca](mailto:feedback@vch.ca)  
In Vancouver: 604.736.2033  
Toll-free for residents outside of the Lower Mainland:  
1.866.884.0888



First Nations Health Authority  
Health through wellness

