



LILLOOET TRIBAL COUNCIL

814 Highway 99, P.O. Box 1420, Lillooet, BC V0K 1V0
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JOB POSTING

Job Title: Aboriginal Health Services Advocate

Organization: Northern St'at'imc Outreach Health Services, Lillooet Tribal Council

Department: Health

Reports to: Health Manager

Classification: Social Work Degree and Registered with the BC College of Social Workers

Term: Full-Time Permanent, some weekends and evenings

Posted: Feb.4, 2016 **Closes:** Until position is filled.

JOB SUMMARY

The Aboriginal Health Services Advocate (AHSA) provides an *outreach* service that supports the interests, needs and rights of Aboriginal adult clients to access quality health care services. In accordance with the vision and values of the Northern St'at'imc Outreach Health Services organization, the AHSA works as part of an interdisciplinary health and support services network in the Northern St'at'imc Territory (NST) with accountability to Northern St'at'imc Health Leadership. The AHSA is also a resource to health care service providers in the NST to assist with coordination of resources and to help improve service efficiency. The AHSA works with all Aboriginal people located in the Northern St'at'imc Territory service area (urban and communities), as well as service providers in health and the social determinants of health.

TYPICAL DUTIES AND RESPONSIBILITIES:

1. Works towards resolving health and human service complaints affecting Aboriginal clients, addresses Aboriginal clients' concerns, provides assistance regarding resources or services, and works with programs and agencies to improve client care.
2. Helps Aboriginal individuals, communities, and organizations resolve health access and appeals issues that are related to BC First Nations Health Benefits and other applicable programs.
3. Helps Aboriginal individuals request, access or navigate health services or health-related services across jurisdictions. This may include seeing clients in their homes, family sessions, attending meetings, and coordinating services with other helping professions and community agencies.
4. Keeps a record of Aboriginal client requests and issues for reporting purposes.
5. Carries out education and awareness activities related to programs and services that Aboriginal clients are entitled too.

6. Is a bridge or liaison to help improve relationships between service providers and Aboriginal clients, families and communities. Carries out activities to promote this.

QUALIFICATIONS

EDUCATION, TRAINING AND EXPERIENCE

- Degree in Social Work and registered with the BCCSW;
- Two years recent related experience working in a health care environment with Aboriginal people;
- Demonstrates knowledge, experience, and understanding of rural Aboriginal health care issues including federal, provincial, territorial, regional and Aboriginal organizations mandated to provide Aboriginal health care services;
- Valid BC Driver's License and vehicle required;
- Criminal Records check required.

COMPETENCIES

Emotional Intelligence Competency

Cultural competency and cultural safety competency

Relationship-Building and Communications competency

High Ethical Performance Standards

SKILLS AND ABILITIES

- Advocacy skills;
- Excellent communication skills;
- Understanding of the Federal, BC Provincial and Regional health care system;
- Understanding of the BC First Nations Tripartite Health Initiative as it pertains to the St'at'imc;
- Understanding of the BC First Nations Health Benefits program and other health insurance programs;
- Understanding of BC professional complaints processes;
- Understanding of BC Elders Advocacy office, and family services programs;
- Understanding of the social determinants of health related services;
- Well organized, works independently as well as in a team environment;
- Self-directed and willing to seek help;
- Works well under pressure, either related to deadlines or unforeseen circumstances;
- Attention to detail, data collection, planning and reporting writing;
- Solution-focused and comfortable with conflict resolution;
- Proficient in MS-Office computer skills.

Pursuant to section 41 of the British Columbia Human Rights Code, preference will be given to applicants of St'at'imc or Aboriginal Ancestry.

SALARY: \$45,500 to \$58,200 plus benefits, depending on education and experience

HOW TO APPLY:

Please submit cover letter, resume and three references to:

Susan James, Director of Operations, Lillooet Tribal Council

814 Highway 99 Lillooet BC or email to: Lillooet_tribal_council@statimc.net

FOR ANY QUESTIONS PLEASE CONTACT:

Susan James at 250-256-7523 or

Sue Wilson Cheechoo at 250-256-7530 ext. 201 or scheechoo@statimc.net