

FOR NURSES: ADVANCE CARE PLANNING DURING COVID-19

Advance Care Planning is an ongoing process of thinking about and sharing wishes for future health and personal care. This brief tool can be used by healthcare providers to review what is important to people.

Another tool for communication is Serious Illness Conversation Guide- Adapted.

This is meant for people with serious illness and palliative care needs	
General	The worry about COVID-19 is real for everyone, and talking about
Communication	preferences gives people a sense of control over the unknown.
about COVID-19	Other communication for nurses talking about COVID-19 (at any stage from screening to death) can be found here:
	https://www.vitaltalk.org/guides/covid-19-communication-skills/
	CALMER approach can be used when pre-planning, not during crisis mode.
Check in	You: Take a deep breath
	Ask: "How are you doing with all this?" (Take their emotional temperature.)
	State: "Being prepared for the future is important; just as we prepare for
	fishing, hunting, ceremony and travel, we should prepare for future health
	care.
	Ask: Is this OK with you?"
Ask about	Ask: "What have you been thinking about COVID-19 and your situation?"
COVID-19	(Just listen)
Lay out issues	Ask: "Here is something I want us to be prepared for." / "You mentioned COVID-19. I agree."
	Ask: "Is there anything you want us to know if you got COVID-19 / if your
	COVID-19 gets really bad?
Motivate them	To choose a substitute decision maker, and talk about what matters.
	Ask: "If things took a turn for the worse, what you say now can help your family / loved ones"



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	Ask: "Who is your backup personwho helps us make decisions if you can't speak? Who else? (having 2 backup people is best) Ask: "We're in an unusual situation. Given that, what matters to you? (About any part of your life? About your health care?)
	Make a recommendation - if they would be able to hear it. State: "Based on what I've heard, I'd recommend [this]. What do you think?"
Expect emotion	Watch for this – acknowledge at any point. Ask: "This can be hard to think about."
Record the discussion	Any documentation even brief -will help your colleagues and your patient. State: "I'll write what you said in the chart. It's really helpful, thank you." Document on health authority records. Keep in Greensleeve. Encourage them to take Greensleeve with them if they go to the hospital.

References and Further Reading:

Vital Talk: COVID-19 Conversation Tips - https://www.vitaltalk.org/guides/covid-19-communication-skills/

Providence Health Care: TOOLS for COVID-19 conversations - http://covid19.providencehealthcare.org/resources/tools-covid-conversations-patientsdms (video on using Serious Illness Conversations Guide, specific to COVID)

First Nations Videos - http://livingmyculture.ca/culture/first-nations/

SPEAK UP (Canada) - https://www.advancecareplanning.ca/

Serious Illness Conversation Guide- Adapted: First Nations Health Authority & BC Centre for Palliative Care - https://www.fnha.ca/what-we-do/communicable-disease-control/coronavirus/health-professionals