



Community Accreditation and Quality Improvement Program

Strengthening First Nations Health and Addiction Recovery Healing Services

FNHA Values:

- Respect
- Discipline
- Relationships
- Culture
- Excellence
- Fairness

FNHA Directives:

- **Community-Driven, Nation-Based**
- **Increase First Nations Decision-Making and Control**
- **Improve Services**
- **Foster Meaningful Collaboration and Partnership**
- **Develop Human and Economic Capacity**
- **Be Without Prejudice to First Nations Interests**
- **Function at a High Operational Standard**

Who does the program partner with?

The Community Accreditation and Quality Improvement (CAQI) Program works with community health and treatment centers to enhance the quality and safety of health services for BC First Nations. The CAQI Program also hosts the FNHA Quality Improvement and Safety Network, a province-wide peer network guided by community and cultural values, following the principle that "Indigenous teachings lead Indigenous practices."

The Program and Network offer health leaders opportunities to connect with colleagues, access new learning, share best practices, and develop helpful resources. To ensure that their efforts align with FNHA's goals and priorities, the program collaborates with various FNHA services and teams, including Nursing, Occupational Health and Safety, Community Health and Wellness Programs, and Policy and Planning. Through shared leadership, mentorship, and a community-based approach, this program directly supports BC First Nations in improving the quality of health services and ensuring culturally safe care.

What are key program activities?

This program partners with interested BC First Nations to support health services accreditation and ongoing quality improvement (QI) efforts by:

- **Supporting Culturally Safe Care:** Upholding the BC First Nations Perspective on Health and Wellness by ensuring that health services are culturally safe and respectful.
- **Promoting Quality Improvement:** Raising awareness and understanding of the benefits of accreditation and quality improvement within an Indigenous framework, using the *BC First Nations Perspective on Quality*.
- **Partnering with Quality Champions:** Collaborating with dedicated health leaders to provide ongoing opportunities for leadership, resource sharing, learning, and mentorship.
- **Providing Support and Resources:** Offering funding, consultation, and resources to communities working to enhance their health and wellness services, and celebrating their successes.



First Nations Health Authority
Health through wellness

Contact

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