Community Accreditation and Quality Improvement Program

Strengthening First Nations Health and Addiction Recovery Healing Services

Who does the program partner with?

The Community Accreditation and Quality Improvement (CAQI) Program partners with community health and addiction recovery healing services to strengthen the quality and safety of health and wellness services by and for BC First Nations. Hosted by the CAQI Program, the FNHA Quality Improvement and Safety Network is a province wide, peer network, whose approach to quality improvement initiatives is rooted, defined and led by community and culture; whereby, "Indigenous teachings lead Indigenous practices". Program and Network activities provide opportunities for health leaders to connect with fellow colleagues, access new learning opportunities, share leading practices and build supporting resources. To ensure outcomes align with FNHA directives, plans and priorities, the program collaborates with related FNHA services and teams; such as - Nursing, Occupational Health and Safety, Community Health and Wellness Programs, Policy and Planning. Through shared leadership, mentorship and a community based approach, this program works directly with BC First Nations to strengthen quality health services and culturally safe care.

What are key program activities?

This program partners with interested BC First Nations to support health services accreditation and ongoing quality improvement (QI) efforts by:

• Supporting the BC First Nations Perspective on Health and Wellness and Cultural Safety and Humility when furthering culturally safe care and quality health services

• Promoting awareness, understanding and benefits of accreditation and QI within an Indigenous approach via the BC First Nations Perspective on Quality and BC First Nations Pathway for Quality Improvement

• Linking accreditation and quality improvement to related health service priorities, practices and processes; such as - leadership development, community health and wellness planning and evaluation

• Partnering with participating quality champions to engage in on-going opportunities for leadership, resource sharing, learning, and mentorship

• Being a resource partner with provided funding, consultation and resources; supporting communities who are strengthening their health and wellness services as well as celebrating their achievements
# Participating Health and Wellness Services: 33

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<th>Location</th>
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<td>• Nuu-chah-nulth Tribal Council Health</td>
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# Participating Addiction Recovery and Healing Services: 9

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<tr>
<th>Program Lead</th>
<th>FNHA Team</th>
<th>Mobile Number</th>
<th>Email Address</th>
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<tr>
<td>Parm Poonia</td>
<td>Quality</td>
<td>604.209.9229</td>
<td><a href="mailto:parm.poonia@fnha.ca">parm.poonia@fnha.ca</a></td>
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