



Community Accreditation and Quality Improvement Program

Strengthening First Nations Health and Addiction Recovery Healing Services

FNHA Values:

- Respect
- Discipline
- Relationships
- Culture
- Excellence
- Fairness

FNHA Directives:

- **Community-Driven,
Nation-Based**
- **Increase First Nations
Decision-Making and
Control**
- **Improve Services**
- **Foster Meaningful
Collaboration and
Partnership**
- **Develop Human and
Economic Capacity**
- **Be Without Prejudice
to First Nations
Interests**
- **Function at a High
Operational Standard**

Who does the program partner with?

The Community Accreditation and Quality Improvement (CAQI) Program partners with community health and addiction recovery healing services to strengthen the quality and safety of health and wellness services by and for BC First Nations. Hosted by the CAQI Program, the FNHA Quality Improvement and Safety Network is a province wide, peer network, whose approach to quality improvement initiatives is rooted, defined and led by community and culture; whereby, Indigenous teachings lead Indigenous practices. Program and Network activities provide opportunities for health leaders to connect with fellow colleagues, access new learning opportunities, share leading practices and build supporting resources. To ensure outcomes align with FNHA directives, plans and priorities, the program collaborates with related FNHA services and teams; such as - Nursing, Occupational Health and Safety, Community Health and Wellness Programs and Policy, Planning and Quality Services. Through shared leadership, mentorship and a community based approach, this program works directly with BC First Nations to support culturally safe care and quality health services.

What are key program activities?

This program partners with interested BC First Nations to support health services accreditation and QI efforts by:

- Supporting the BC First Nations Perspective on Health and Wellness and Cultural Safety and Humility when furthering culturally safe care and quality health services
- Promoting awareness, understanding and benefits of accreditation and QI within an Indigenous lens
- Linking accreditation and quality improvement to related health service priorities, practices and processes; such as, leadership development, community health and wellness planning and evaluation
- Partnering with participating quality champions to engage in on-going opportunities for leadership, resource sharing, learning, and mentorship
- Providing funding, consultation and support to program participants who are participating in continuous quality improvement efforts





Participating Health and Wellness Services: 32

Fraser	Interior	North	Vancouver Coastal	Vancouver Island
<ul style="list-style-type: none"> • Seabird Island Health Centre • Sto:lo Nation Health Services • Sts'ailes Health and Family Services 	<ul style="list-style-type: none"> • Esk'etemc First Nation Health Services • Osoyoos First Nation • Adams Lake Indian Band • Scw'exmxCommunity Health Services Society • Simpcw Health Program • Three Corners Health Services Society • Upper Nicola Health Services • Westbank First Nation • Heskw'en'scutxe Health Services Society • Lower Nicola Indian Band Health Services 	<ul style="list-style-type: none"> • Carrier Sekani Family Services - Health Services • Gitxsan Health Society • Lake Babine Nation Health Services • Nak'azdli Band Health Services • Nisga'a Valley Health Authority • Old Masset Village Council Health Services • Skidegate First Nation Health Services • Tl'azt'en Nation Health Services 	<ul style="list-style-type: none"> • Hailika'as Heiltsuk Health Centre • Tla'amin Community Health Services • Tsleil-Waututh Nation Health Services 	<ul style="list-style-type: none"> • H'ulh-etun Health Society • Kwakiutl District Council Health • Namgis Health Centre • Snuneymuxw First Nation Health Centre • Stz'uminus First Nation Health Services • Tsawout First Nation Health Department • Tse'wulh'tun Health Centre of Cowichan Tribes • Nuu-chah-nulth Tribal Council Health

Participating Addiction Recovery and Healing Services: 9

Fraser	Interior	North	Vancouver Coastal	Vancouver Island
None	<ul style="list-style-type: none"> • Nenqayni Wellness Centre Society • Round Lake Treatment Centre 	<ul style="list-style-type: none"> • Carrier Sekani Family Services - Addictions Recovery Services • Gya'wa'tlaab Healing Centre Society • North Wind Healing Centre Society • Wilp Si'Satxw Community Healing Centre 	None	<ul style="list-style-type: none"> • Kackaamin Family Development Centre • Namgis Treatment Centre • Tsow-Tun Le Lum Society

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