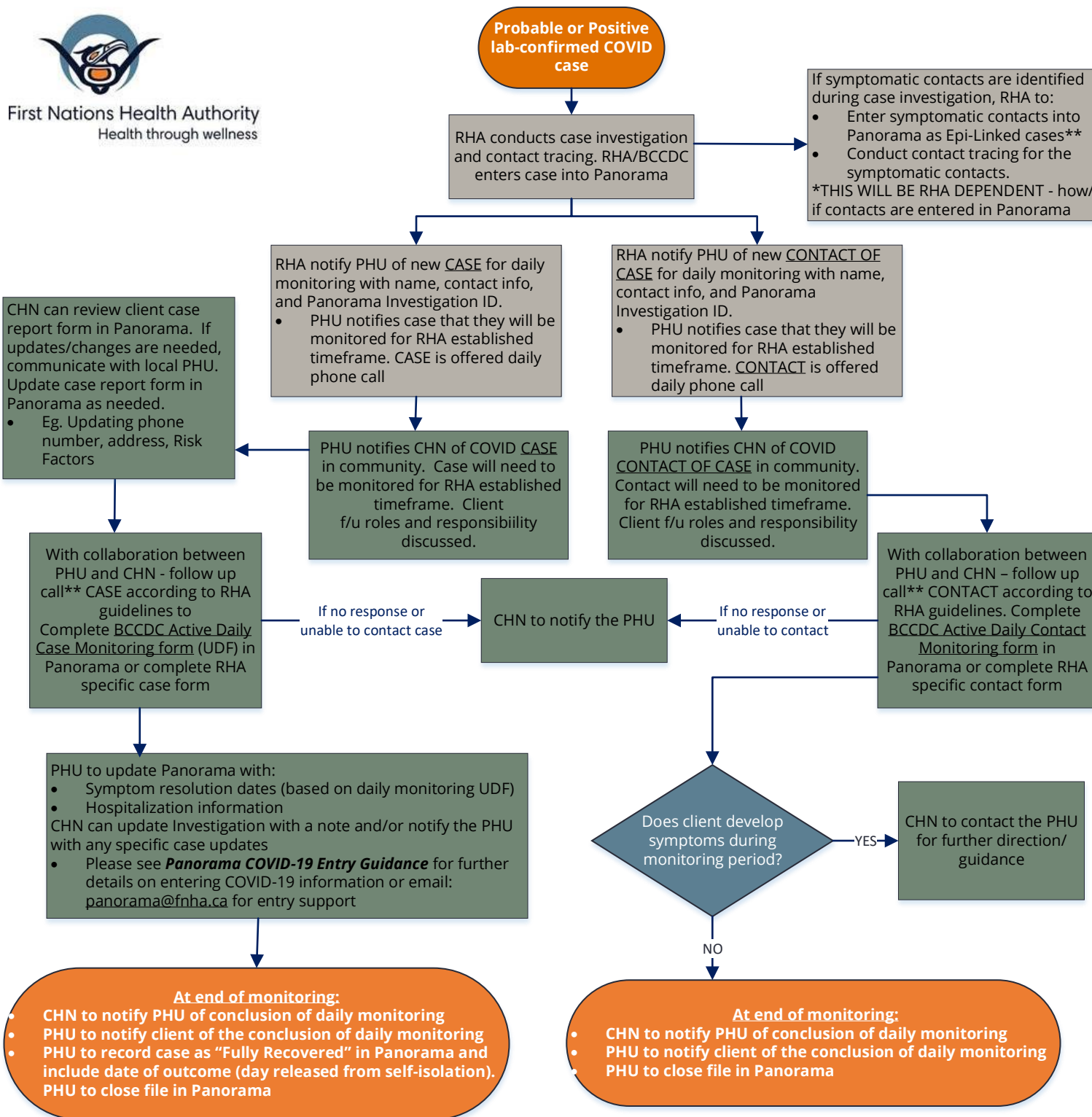




Panorama Case and Contact Workflow For Indigenous Communities

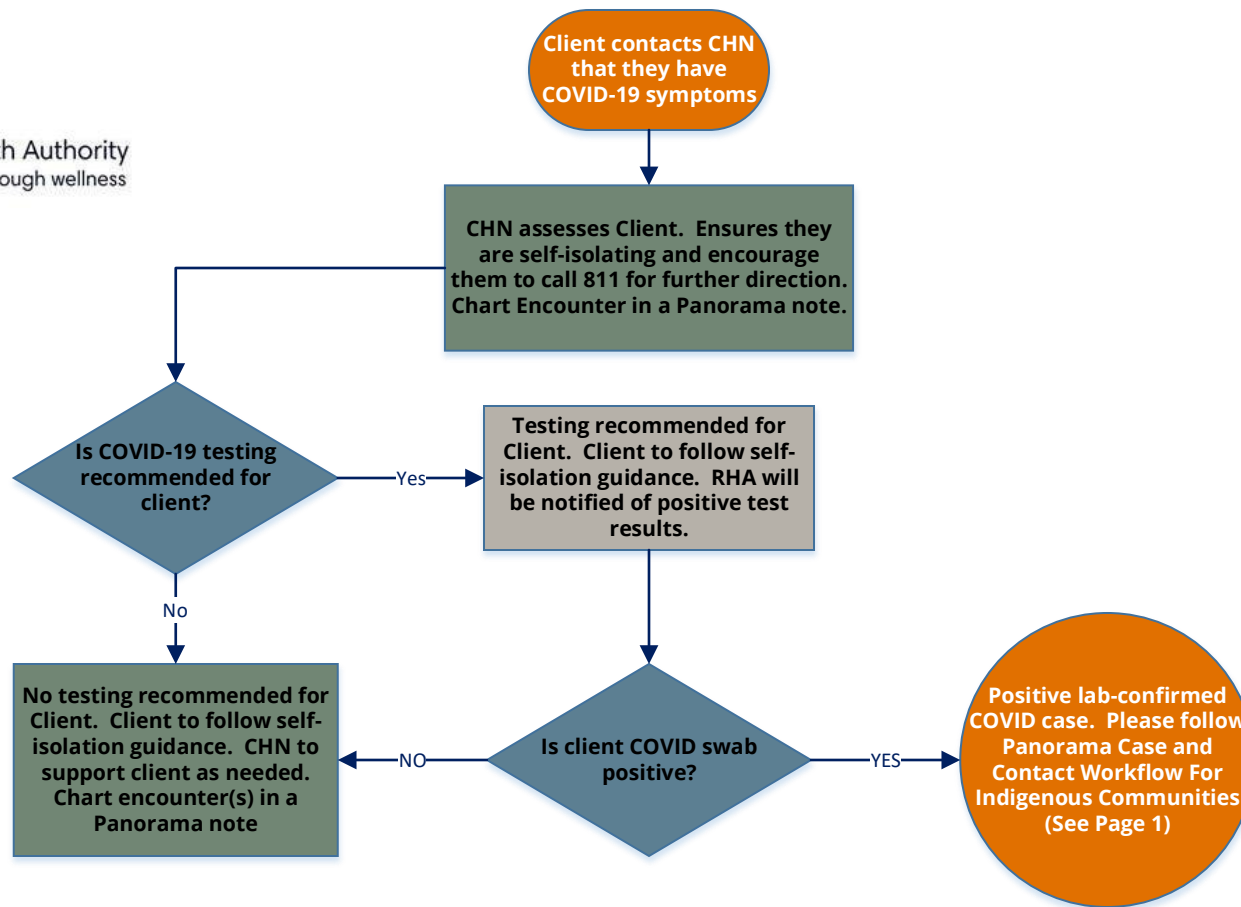


Acronym List:
 RHA = Regional Health Authority
 PHU = Public Health Unit (or RHAs CD Unit)
 CHN = Community Health Nurse (working for FNHSO, or FNHA)
 FNHSO = First Nation Health Service Organization
GREY BOX - RHA ROLE ; GREEN BOX - CHN/RHA/ PHU SHARED ROLE
 ** Case/Contact follow up may be a phone call or other means of safe communication

Updated: April 23, 2020
 *As more information is uncovered during this pandemic, please refer to our **FNHA Coronavirus page** for the latest version of COVID-19 guidance documents
 *Workflow based on VIHA COVID-19 algorithm workflow

Considerations:

- Ensure that you and your local PHU are aware of each other's proper contact information and schedule availability.
- Please use this in conjunction with your corresponding RHA guidelines for case and contact followup
- Please note that updating client's Panorama chart does not create a notification in Panorama for RHA partners.
- Do not create new case forms or monitoring forms in the Client COVID-19 chart
- All COVID-19 related notes should be entered directly into Panorama regardless of the EMR you are using. All COVID-19 related information should be relayed to your local Public Health Unit.
- Privacy and confidentiality of any positive test results are the legal right of the client; Health professionals in any capacity cannot legally inform Health Directors, Chief and Council, or other community members of the client's identity. Health Directors can become involved when there are safety concerns for the community, when additional resources might be needed, but always on a case by case basis and in consultation with RHA, CHN and cdmgmt@fnha.ca



Workflow for Symptomatic Clients Directly Contacting CHN

Related FNHA Panorama Resources:

- Panorama COVID-19 Entry Guide
- PANORAMA COVID-19 Entry Quickguide
- Education resources to provide Case and Contacts

Can all be found in the FNHA Coronavirus webpage (CLICK HERE)

*Please check this site regularly for the most up-to-date information

Downtime Plan:

- Use the ***BCCDC Active Daily Monitoring Form for a Case or Contact.***
- Communicate with your local PHU.

BCCDC COVID-19 WEBPAGE (CLICK HERE)

*Please check This site regularly for the most up-to-date information

RHA	How they enter COVID-19 cases/information:
Island Health	Direct entry into Panorama
Interior Health	Direct entry into Panorama; Screening forms also being entered into Panorama under Person Under Investigations
Northern Health	Direct entry into Panorama
Fraser Health	Case Report Form (CRF) entered into PARIS and faxing BCCDC for CRF entry into Panorama (This may take 24-48 hrs)
Vancouver Coastal Health	Case Report Form (CRF) into PARIS – Only basic client and disease information fed into Panorama on hourly basis. CRF faxed to BCCDC for remaining CRF details to be entered into Panorama (This may take 24-48 hrs)