

Quick Links for Health Professionals

Supporting FNHA Clients



First Nations Health Authority – Health Benefits Resources

Summary of Diabetes Drugs, Insulins, and Supplies Coverage for FNHA Clients	FNHA Health Benefits Eligibility	Health Benefits News
<p>This document provides a summary list of the coverage status of the different diabetes drugs, insulins and related supplies for clients of the First Nations Health Authority (FNHA).</p> <p>https://www.fnha.ca/Documents/FNHA-Summary-of-Diabetes-Drugs-Insulins-and-Supplies-Coverage-for-FNHA-Clients.pdf</p>	<p>Information on eligibility and enrollment for FNHA Health Benefits.</p> <p>https://www.fnha.ca/benefits/eligibility</p>	<p>The latest news and updates on the Health Benefits program. Subscribe to receive email updates.</p> <p>https://www.fnha.ca/benefits/health-benefits-news</p>
FNHA Transitional Payment Request (TPR) Form	FNHA Pharmacy Providers Information	FNHA Health Benefits
<p>A form that can be used by pharmacists to provide coverage for a one-time fill of a drug for FNHA clients in situations where there is a coverage issue that is expected to be resolved soon.</p> <p>https://www.fnha.ca/Documents/FNHA-Transitional-Coverage-Request-Form.pdf</p>	<p>Information for pharmacy providers to support delivery of pharmacy benefits and services to FNHA clients.</p> <p>https://www.fnha.ca/benefits/pharmacy-providers</p>	<p>Contact line for assistance with Health Benefit queries.</p> <p>Note: Contact the PharmaNet Help desk for PharmaCare and PharmaNet-related enquiries such as pricing discrepancy and drug shortages.</p> <p>Phone (Toll Free): 1-855-550-5454 Fax: 1-888-299-9222 E-mail: healthbenefits@fnha.ca</p>
Coverage of Products to Quit the Use of Commercial Tobacco	Accessing Blood Glucose Test Strips (BGTS) for the first time	
<p>Information on eligible Nicotine Replacement Therapy (NRT) products covered for FNHA clients through the BC Smoking Cessation Program and the FNHA Pharmacy Fee Supplement.</p> <p>https://www.fnha.ca/Documents/FNHA-Quitting-Tobacco-Product-Info-Sheet.pdf</p>	<p>Information on activating coverage for blood glucose test strips for clients who have been newly diagnosed with diabetes.</p> <p>https://www.fnha.ca/benefits/health-benefits-news/accessing-blood-glucose-test-strips-for-the-first-time</p>	

PharmaCare Plan W Resources

Plan W – Information for health professionals	First Nations Health Benefits (Plan W): Over-the-Counter (OTC) Drugs	PharmaCare Policy Manual
Information for health professionals on First Nations Health Benefits (Plan W). https://www2.gov.bc.ca/gov/content/health/practitioner-professional-resources/pharmacare/plans/plan-w-health-professionals	A list of eligible Plan W OTC medications that are covered when recommended by a pharmacist or prescribed. https://www2.gov.bc.ca/gov/content/health/practitioner-professional-resources/pharmacare/pharmacies/fnhb-plan-w-otc-drugs	A resource for pharmacy providers with questions surrounding PharmaCare policies. https://www2.gov.bc.ca/gov/content/health/practitioner-professional-resources/pharmacare/pharmacare-publications/pharmacare-policy-manual-2012
Plan W OTC Recommendation Form	BC PharmaCare Newsletter: Search Plan W	Plan W Non-Drug OTC PINs
A form for pharmacists to complete when recommending an OTC covered under Plan W. https://www2.gov.bc.ca/assets/gov/health/forms/4571fil.pdf	The latest updates on Plan W and PharmaNet policy updates, and other pertinent information. Subscribe to receive email updates. https://www2.gov.bc.ca/gov/content/health/practitioner-professional-resources/pharmacare/pharmacare-publications/pharmacare-newsletters	A list of Non-Drug OTC items eligible for coverage under Plan W (such as lancets for diabetic use, needle/syringe for non-diabetic use, inhaler spacers, and IUDs). https://www2.gov.bc.ca/gov/content/health/practitioner-professional-resources/pharmacare/pharmacies/product-identification-numbers/plan-w-non-drug-otc-benefits
PharmaCare Formulary Search		
Directory for health professionals to determine which products are covered under Plan W. https://pharmacareformularysearch.gov.bc.ca/		

Pacific Blue Cross (PBC) Resources

FNHA Pharmacy Fee Supplement	FNHA Health Benefits Shingrix Vaccine Coverage	FNHA Shingrix Exception Request Form
<p>A list of additional pharmacy benefits covered through the FNHA Pharmacy Fee Supplement administered through Pacific Blue Cross.</p> <p>https://www.pac.bluecross.ca/pdf-bin/FNHA/0799.010_FNHA-PHARMACY-FeeSupplement.pdf</p>	<p>Information on shingles vaccine coverage criteria and billing instructions.</p> <p>https://www.pac.bluecross.ca/pdf-bin/fnha/FNHA-Shingrix-Coverage.pdf</p>	<p>A form for prescribers to complete to request exceptional coverage for the shingles vaccine for clients who do not meet the age criteria (60 years old and over).</p> <p>https://www.pac.bluecross.ca/pdf-bin/fnha/0799.033_FNHA_ShingrixVaccineExceptionForm.pdf</p>
PBC PROVIDERnet Sign-In	PBC Pharmacy Reference Guide for PROVIDERnet	FNHA Provider Health Claim/Predetermination Form
<p>A portal for PROVIDERnet sign-in.</p> <p>https://service.pac.bluecross.ca/ACESWeb/Pages/Authentication/SignIn.aspx?usertype=4</p>	<p>Pharmacy Provider Reference Guide on how to submit electronic claims to Pacific Blue Cross for FNHA clients.</p> <p>https://www.pac.bluecross.ca/pdf-bin/pharmacy/0378.009_PHARMACY_REFERENCE_GUIDE.pdf</p>	<p>A form for pharmacy providers to complete to request coverage for products that require pre-determination. For urgent requests for FNHA Clients, please fax form to PBC at 604-677-0277.</p> <p>https://www.pac.bluecross.ca/pdf-bin/fnha/0799.018_FNHA_PROVIDER_HEALTH_CLAIM-PREDETERMINATION_URE.pdf</p>
FNHA Exception Request for Infant Formula		
<p>A form for prescribers to complete to request coverage for Infant Formula products.</p> <p>https://www.pac.bluecross.ca/pdf-bin/fnha/FNHA%20Coverage%20Request%20Form%20-%20Infant%20FormulaApr2023.pdf</p>		

Indigenous Cultural Safety, Humility and Anti-racism Resources

FNHA Cultural Safety & Humility	College of Pharmacists of BC Practice Standard – Indigenous Cultural Safety, Cultural Humility, and Anti-Racism	College of Pharmacists of BC Indigenous Cultural Safety, Cultural Humility and Anti-racism
<p>Information on the Cultural Safety and Humility Standard, Framework for Cultural Safety and Humility, Declarations of Commitment, Cultural Safety and Humility Action Webinar Series, and Trauma-Informed and Culturally Safe Care.</p> <p>https://www.fnha.ca/what-we-do/cultural-safety-and-humility</p>	<p>A set of standards that pharmacy professionals are held in the provision of culturally safe care to Indigenous clients. The concepts are: Self-Reflective Practice, Building Knowledge Through Education, Anti-Racist Practice, Creating Safe Health Care Experiences, Person-Led Care, and Strengths-Based and Trauma-Informed Practice.</p> <p>https://library.bcpharmacists.org/6_Resources/6-1_Provincial_Legislation/5288-HPA_By-laws_CSH_Practice_Standard.pdf</p>	<p>Information on the College of Pharmacists of BC commitment to Indigenous Cultural Safety, Humility and Anti-racism.</p> <p>https://www.bcpharmacists.org/CulturalSafetyAndHumility</p>
Coming Together for Wellness	What You Can Expect from Your Pharmacy Visit poster	University of British Columbia hosted Cultural Safety and Humility courses
<p>A collection of ten articles that offer suggestions for pharmacists on how to work towards the vision of a culturally safe health care system.</p> <p>https://www2.gov.bc.ca/assets/gov/health/health-drug-coverage/pharmacare/newsletters/coming_together_for_wellness_guide_final.pdf</p>	<p>A poster that BC pharmacies are mandated to post in a visible spot in their pharmacy to clarify what clients can expect from their pharmacy visit.</p> <p>https://www.bcpharmacists.org/whattoexpect</p>	<p>Two courses that provides general information and knowledge for pharmacy team members to build healthy and trusting relationships with First Nations clients. It touches on important aspects of colonialism in Canada, racism and anti-racism. Sign-up for this free course.</p> <p>https://courses.cpe.ubc.ca/browse/ubcv/pharmaceutical-sciences-cpe/csh/courses/cultivating-relationships-and-creating-safer-spaces-in-pharmacy-for-first-nations-people</p>
San'yas Indigenous Cultural Safety Training Program		
<p>San'yas offers online cultural safety training for people working in any sector across Canada, as well as consultation services to support organizational and systems change. The courses focus on uprooting anti-Indigenous racism and promoting cultural safety for Indigenous people.</p> <p>https://sanyas.ca/</p>		