



## Community Accreditation and Quality Improvement Program

### Strengthening First Nations Health and Addiction Recovery Services

#### FNHA Values:

- Respect
- Discipline
- Relationships
- Culture
- Excellence
- Fairness

#### FNHA Directives:

- **Community-Driven,  
Nation-Based**
- **Increase First Nations  
Decision-Making and  
Control**
- **Improve Services**
- **Foster Meaningful  
Collaboration and  
Partnership**
- **Develop Human and  
Economic Capacity**
- **Be Without Prejudice  
to First Nations  
Interests**
- **Function at a High  
Operational Standard**

#### Who does the program partner with?

The Community Accreditation and Quality Improvement (CAQI) Program partners with community health and addiction recovery services to strengthen the quality and safety of health and wellness services by and for BC First Nations. Hosted by the CAQI Program, the FNHA Quality Improvement and Safety Network is a province wide, peer network, whose approach to quality improvement initiatives is rooted, defined and led by community and culture; whereby, "Indigenous teachings lead Indigenous practices". Program and Network activities provide opportunities for health leaders to connect with fellow colleagues, access new learning opportunities, share leading practices and build supporting resources. To ensure outcomes align with FNHA directives, plans and priorities, the program collaborates with related FNHA services and teams; such as - Nursing, Occupational Health and Safety, Community Health and Wellness Programs and Policy, Planning and Quality Services. Through shared leadership, mentorship and a community based approach, this program works directly with BC First Nations to support culturally safe care and quality health services.

#### What are key program activities?

This program partners with interested BC First Nations to support health services accreditation and QI efforts by:

- Supporting the BC First Nations Perspective on Health and Wellness when furthering culturally safe care and quality health services
- Promoting awareness, understanding and benefits of accreditation and QI within an Indigenous lens
- Linking accreditation and quality improvement to related health service priorities, practices and processes; such as, leadership development, community health and wellness planning and evaluation
- Partnering with participating quality champions to engage in on-going opportunities for leadership, resource sharing, learning, and mentorship
- Providing funding, consultation and support to program participants who are participating in continuous quality improvement efforts





### Participating Health and Wellness Services: 30

| Fraser  | Interior   | North   | Vancouver Coastal  | Vancouver Island  |
|---|--|---|--|---|
| <ul style="list-style-type: none"> <li>Seabird Island Health Centre</li> <li>Sto:lo Nation Health Services</li> <li>Sts'ailes Health and Family Services</li> </ul> | <ul style="list-style-type: none"> <li>Esk'etemc First Nation Health Services</li> <li>Osoyoos First Nation</li> <li>Sexqeltqin Health Centre - Adams Lake Indian Band</li> <li>Scw'exmx Community Health Services Society</li> <li>Simpcw Health Program</li> <li>Three Corners Health Services Society</li> <li>Upper Nicola Community Health Services</li> <li>Westbank First Nation</li> </ul> | <ul style="list-style-type: none"> <li>Carrier Sekani Family Services - Health Services</li> <li>Gitxsan Health Society</li> <li>Lake Babine Nation Health Services</li> <li>Nak'azdli Band Health Services</li> <li>Nisga'a Valley Health Authority</li> <li>Old Masset Village Council Health Services</li> <li>Skidegate First Nation Health Services</li> <li>Tl'azt'en Nation Health Services</li> </ul> | <ul style="list-style-type: none"> <li>Hailika'as Heiltsuk Health Centre</li> <li>Tla'amin Community Health Services</li> <li>Tsleil-Waututh Nation Health Services</li> </ul> | <ul style="list-style-type: none"> <li>H'ulh-etun Health Society</li> <li>Inter-Tribal Health Authority</li> <li>Kwakiutl District Council Health</li> <li>Namgis Health Centre</li> <li>Snuneymuxw First Nation Health Centre</li> <li>Stz'uminus First Nation Health Services</li> <li>Tsawout First Nation Health Department</li> <li>Tse'wulh'tun Health Centre of Cowichan Tribes</li> </ul> |

### Participating Addiction Recovery and Healing Services: 9

| Fraser | Interior  | North   | Vancouver Coastal | Vancouver Island  |
|--------|---|---|-------------------|---|
| None   | <ul style="list-style-type: none"> <li>Nenqayni Wellness Centre Society</li> <li>Round Lake Treatment Centre</li> </ul> | <ul style="list-style-type: none"> <li>Carrier Sekani Family Services - Addictions Recovery Services</li> <li>Gya'wa'tlaab Healing Centre Society</li> <li>North Wind Healing Centre Society</li> <li>Wilp Si'Satxw Community Healing Centre</li> </ul> | None              | <ul style="list-style-type: none"> <li>Kackaamin Family Development Centre</li> <li>Namgis Treatment Centre</li> <li>Tsow-Tun Le Lum Society</li> </ul> |

| Program Lead                | Office Number | Mobile Number | Email Address       |
|-----------------------------|---------------|---------------|---------------------|
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