

# **FNHA HEALTH SERVICES**

Yousuf Ali October 23, 2013



## **Building the FNHA**

#### **Our Vision**

Healthy, self-determining and vibrant, BC First Nations children, families and communities

#### **Our Values**

Respect, Discipline, Relationships, Culture, Excellence & Fairness

#### **Our Directives**

- 1. Community Driven, Nation Based
- 2. Increase First Nations Decision-Making
- 3. Improve Services
- Foster Meaningful Collaboration and Partnerships
- Develop Human and Economic Capacity
- 6. Be without Prejudice to First Nations Interests
- Function at a High Operational Standard

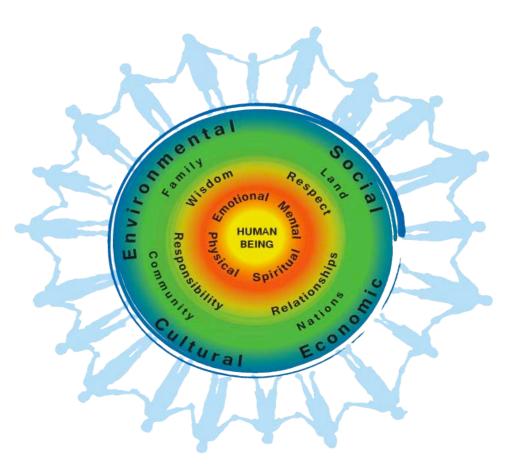


# **FNHA Operating Principles**

- Wellness philosophy based on First Nations teachings is the perspective through which the FNHA approaches every aspect of its work and carries out its roles as health and wellness champions and partners
- Emphasis on personal best being the best human being we can be is how the FNHA approaches its work, partnerships, and those we serve
- Living it the FNHA leads by example as a First Nations Health Organization that models wellness
- Listen, learn, and act is the approach through which the FNHA establishes itself as a learning organization and knowledge transfer will support shared learnings with health partners
- Never leaving anyone behind, the FNHA works with its partners to ensure health initiatives, programs and services support and are accessible to all First Nations and Aboriginal peoples living in BC
- Excellence means implementing initiatives, programs and services that brings the best in western medicine together with that of First Nations traditional knowledge and medicine and by examining needs to continuously improve services and approaches and remove barriers
- Service delivery and system transformation is driven by First Nations decision-making though engagement to determine desired outcomes, and supported by consensus leadership of the First Nations health governance partners and realized through leveraged collaboration with federal and provincial health systems
- Sustainability, integrity, efficiency and innovation are essential components to the business approach that the FNHA brings to its programs, services and initiatives



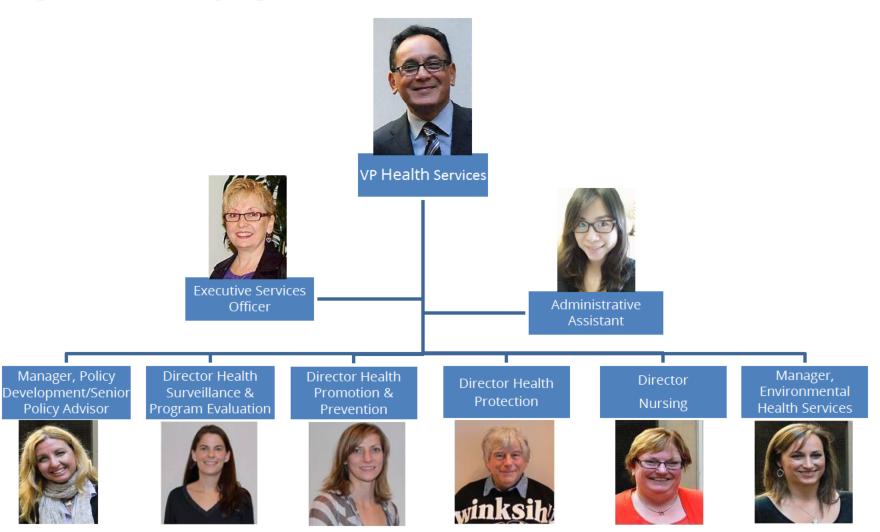
# First Nations Perspective of Wellness



- FNHA as a health & wellness partner
- Living the Wellness Model FNHA as a Champion for health and Wellness
- Commitment to supporting the health and wellness from the youngest to the oldest
- Commitment to our youth (\*46% under 25)
- Leading edge of systemic change by aligning with the Innovation and Change Agenda of the Province of BC



#### **HOW WE ARE ORGANIZED...**





#### WHAT WE DO...

<u>HEALTH SURVEILLANCE</u>: Work collaboratively with program areas (Health Promotion & Prevention; Health Protection; Environmental Health; and Nursing) to **collect and create First Nations and other data** in order to **inform health priorities** that will in turn **aid program planning**.

<u>HEALTH PROMOTION & PREVENTION</u>: Support mental wellness, early childhood, and chronic disease and injury prevention programs for First Nation individuals and communities.

**HEALTH PROTECTION:** Through collaboration and engagement in provincial and national forums: certify nurses providing **immunization in** all BC FN communities; conduct **pandemic planning** with BC First Nation communities; support Northern Aboriginal **HIV/AIDS taskforce**; and collaborate with BC Health Authorities and Ministry of Health to provide integrated and quality **communicable disease control services** to BC First Nations.

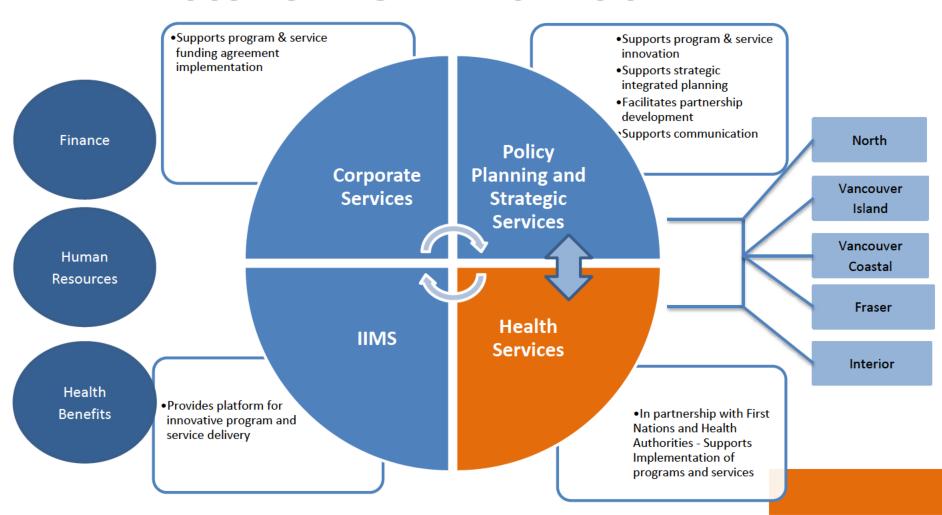
**ENVIRONMENTAL HEALTH SERVICES:** Deliver Environmental Public Health Services to First Nation communities in the 8 core program areas: drinking water safety; waste water; housing; communicable disease control; emergency preparedness and response; environmental contaminants; facilities inspection and food safety.

<u>NURSING:</u> Key team functions are: Home & Community Care; Nursing Operations (Nursing Stations and Health Centres); Transfer Nursing; Education & Clinical Practice (including mandatory nursing education, nursing practice consultants and Clinical Nurse Specialists for Maternal/Child Health, Public Health, Healthy Living/Chronic Disease and Adolescent Mental Health); and Recruitment & Retention

Support, and in some cases deliver, health programs and services for BC First Nation individuals and communities.



#### FNHA TEAMS SUPPORTING HEALTH SERVICES...









#### **OUR PRIORITIES GOALS AND MILESTONES DURING TRANSITION...**

LEADERSHIP, **HEALTH SERVICES & ORGANIZATIONAL IMPROVEMENTS PARTNERSHIPS PRIORITY TRANSITION DEVELOPMENT AND PLANNING** Collaborative BC FN health High quality health Complete smooth initiatives with BC First organizations partnerservices to BC First transition of Health **GOAL** Nations, Regional supporting community Nation individuals, Canada responsibilities Health Authorities, and led health services families and to the FNHA Canada and B.C.. improvement. communities Smooth transition Partnerships with BC

MILE-STONES Smooth transition and transfer of FNIHB programs, services and operations to the FNHA.

Initiate innovation and enhancement of existing programs & services.

First Nations health providers - supporting integrated program & service delivery.

Development and implementation of innovative approaches and business opportunities.



#### **HEALTH SURVEILLANCE & PROGRAM EVALUATION**

PRIORITY

**TRANSITION** 

HEALTH SERVICES & IMPROVEMENTS

PARTNERSHIPS

LEADERSHIP,
ORGANIZATIONAL
DEVELOPMENT AND
PLANNING

GOAL

Centralized health surveillance & program evaluation (HSPE) unit supporting First Nations communities & the FNHA. Availability of & access to quality data for culturally-appropriate First Nations health surveillance & program evaluation.

Knowledge of First Nations
Health Information
Governance (FNHIG)
through meaningful &
respectful collaboration
with First Nations
communities, BC Ministry
of Health, PHSA & RHAS.

A wellness approach to monitoring, measuring & reporting health outcomes that will inform health policies & program planning.

MILE-STONES Development of Organizational Structure for HSPE Unit

Hiring of new staff to build internal capacity of the HSPE Unit.

Creation of a data sources inventory.

Development of a comprehensive First Nations surveillance strategy in BC.

Increased evaluation capacity in FNHA & in communities.

Enhancing partnerships to help develop an integrated & comprehensive First Nations surveillance system in BC.

Creation of Data Governance Frameworks aligned with FNHIG. Development of tools to support communities to define & measure health & wellness.

Development of tools & processes for on-going health monitoring & wellness reporting at the provincial & regional levels.



#### **HEALTH PROMOTION & PREVENTION**

PRIORITY

Centralized health
promotion and
prevention unit to
support programing
planning and delivery
in communities

In house "expertise" and staff capacity to support community programs and services HEALTH SERVICES & IMPROVEMENTS

Effective, wellness based programs responsive to selfidentified community priorities

Strong community capacity for program planning and delivery

Community training and education opportunities

Holistic program frameworks based on Wellness Approach

Program planning informed by health and evaluation data

PARTNERSHIPS

Comprehensive and well integrated programs and services in communities supported by culturally competent and capable staff.

Strong alignment, coordination and working relationships with Regional Health Authorities, governments and other health system partners within BC.

MILE-STONE S

**GOAL** 



#### **HEALTH PROTECTION**

**TRANSITION** PRIORITY Continuity of Health **Protection Programs GOAL** and Services

MILE-

STONES

Seamless transition of Health Protection services from Health Canada to FNHA HEALTH SERVICES & IMPROVEMENTS

Coordinated and Streamlined:

- BC First Nation Immunization Program
- Pandemic Plans;
- HIV/AIDS/STBBI services; and
- Turbuculosis

Networking and skill building opportunities for FNHA team, governments ,and organizations supporting Health Protection BC First Nation programs and services. PARTNERSHIPS

First Nation holistic perspective to Health Protection program coordination

Collaborate with BC
Regional Health Authorities
and Ministry of Health to
provide coordinated and
integrated Health
Protection programs.



### **NURSING**

**PRIORITY TRANSITION Continuity of Nursing Programs and Services GOAL** in communities.

MILE-

**STONES** 

Seamless transition from Health Canada to

**FNHA** 

HEALTH SERVICES & IMPROVEMENTS

Enhanced Services to First Nation Communities – Operationalizing the Wellness Model

Adaption of models that reflect wellness.

PARTNERSHIPS

Collaborative models of care/services between nurses, counsellors, social workers with community workers

Enhance partnerships with service providers in Regional Health Authorities and within Ministry of Children and Family Development



#### **ENVIRONMENTAL PUBLIC HEALTH SERVICES**

PRIORITY

#### **TRANSITION**

HEALTH SERVICES & IMPROVEMENTS

**PARTNERSHIPS** 

GOAL

Strengthen EHO program and service delivery model – ensuring and promoting a safe and healthy environment for First Nation communities. Quality delivery of EPHS to all First Nation communities – so that level of service on-reserve exceeds that off-reserve.

Collaborative and integrated EPHS programs and services.

MILE-STONES Solidify mandate of EHOs with the potential for FNHA Regional Medical Officers to receive equivalent status to RHA MHOs and subsequent delegation of EHOs.

Increased collaborative efforts with increased understanding of program issues.
Continue building inhouse "expertise" supporting the Environmental Public Health Services.

Examine ways for EPHS within FNHA to build on relationships with AANDC and others – working with FN communities as active partners.



#### **GREAT FUTURE FOR BC FIRST NATIONS WELLNESS...**





# **QUESTIONS & DISCUSSION**

# Any questions?

#### **Contact Information**

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