

Job Title:	Wellness Coordinator - Southern Stl'atl'imx Community
Work Site:	Sunrise Building - 2750 East Hastings Street - Vancouver, BC
Status:	Regular Full Time - Baseline (1.00 FTE)
Reference#:	085381-ale

Role Summary:

The role of the Wellness Coordinator Southern Stl'atl'imx plays an integral role in advancing the health and wellness of Southern Stl'atl'imx community members who are admitted and discharged through Vancouver Coastal Health hospitals in the lower mainland. Within the context of an Aboriginal client and family centred care model and in accordance with established standards of professional practice, code of ethics, and the established vision and values of the 5 Southern Stl'atl'imx Communities of Lil'wat Nation, Tipella, Skatin, Samahquam & N'Quatqua and Vancouver Coastal Health, the Wellness Coordinator Southern Stl'atl'imx works as part of a multidisciplinary team to provide culturally appropriate discharge and case management services for First Nations community members of the Southern Stl'atl'imx Region that are both culturally inclusionary and flexible for individuals admitted into and discharged from an acute care setting.

The Wellness Coordinator acts as a clinical resource to interprofessional teams to meet the holistic needs of the client and to provide access and support to services and integration across the care continuum. Providing information based on best practices, client's need and a combination of western and traditional aboriginal care practices and approaches are integral to the success of this program. Working within an inter professional community and hospital based team context you will help champion a person centered and holistic approach to health and wellness for all Southern Stl'atl'imx Community members. You will help to navigate the continuity of care by assessing clients, liaising with team and family members, coordinating and implementing timely discharge plans and promoting a safe wellness journey from home to hospital to home. You will work closely with nursing educators and community nursing teams in the development and implementation of education programs for nursing staff and approved patient education programs that are culturally appropriate and representative of the Southern Stl'atl'imx Communities.

This role sits as part of the Aboriginal Health Strategic Initiatives Team and collaborates closely with the Vancouver Coastal Health and partner acute care sites across the lower mainland, Lil'wat Health & Healing and Southern Stl'atl'imx Health Society and is supported by joint planning and regular meetings.

Key Accountabilities:

- Supports the facilitation of a person-centred and holistic approach that improves the 'home to hospital to home' experience of Southern Stl'atl'imx Community Members who are patients within Vancouver Coastal Health acute care settings.
- Provides cross-cultural safety services for health professional, community and patients by addressing barriers and obstacles to understanding and identifying patient needs, supports cultural interpretation or health literacy translation services, and by supporting culturally competent practice (e.g., access and navigation challenges).
- Provides guidance as required for health care providers, including primary health care physicians, regarding the provision of culturally sensitive care. Coordinates the community resource component of Indigenous spiritual assistance and practices as required.
- Acts in public relations and advocacy capacity to represent Aboriginal Health to medical staff and other service providers, and to community agencies and their staff by maintaining up to date knowledge of Aboriginal Health;
- Provides consultation to staff for the purpose of enhancing knowledge of Aboriginal cultures, contemporary social issues and health beliefs.

- Provides information on social and health services available in the community for Southern Stl'atl'imx patients.
- Participates in committees that integrate Aboriginal Health with hospital and community programs by providing input and addressing Aboriginal Health issues.
- Provides patient-specific navigation of services for Southern Stl'atl'imx patients in conjunction with an interdisciplinary team that may include such work as attending bed meetings, supporting staff with patient/family with culturally safe needs assessment, checking for referrals and attending health related services rounds. As required, coordinates patient referrals to and from interagency, The Southern Stl'atl'imx communities and other health program and services.
- Help to close the gaps in successful discharge planning by facilitating successful outcomes regarding any misunderstandings on provider roles in the patient's care;
- Identifies trends in patient outcomes and makes recommendations to the Operations Leader and/or Executive Director Aboriginal Health Strategy on program modifications.
- Develops, implements and evaluates patient education programs in collaboration with the community nursing teams.
- Provides telehealth support and education to the 5 Southern Stl'atl'imx communities nursing staff.
- Supports systems and processes to ensure service continuity in the area of health and wellness to the clients who are admitted and discharged across the lower mainland hospitals;
- Work with individuals, families and communities to advance health and wellness by championing the concept of developing individual health and wellness planning;
- Develop partnerships with Vancouver Coastal Health, community health service providers and local health care providers in offering spiritual, mental, emotional and physical wellness of community members to improve transitions from 'home to hospital to home'.
- Strengthen partnerships and increase collaborative action in partnership with the Southern Stl'atl'imx community wellness workers to improve professional communications and assist in preparing rehabilitative services in advance of the person returning home
- Promote independence; develop individual health and wellness plans with clients, and advocate for community wellness to address the social determinants of health that affect Southern Stl'atl'imx community members.
- Develop, recommend and implement practices and procedures to improve access to health care / facilities both in the lower mainland and within the 5 Southern Stl'atl'imx Communities.
- Manages and provides a safe and healthy workplace for patients/clients and staff and ensures that health and safety requirements for operational area are met. Reports unsafe situations; investigates and takes corrective action and/or notifies appropriate personnel.
- Performs other related duties as assigned.

Qualifications:

Bachelors of Nursing supplemented by a minimum of five (5) years' recent, related experience in an acute care environment and/or community environment. Current registration with the College of Registered Nurses' of British Columbia (CRNBC). Valid BC Driver's license as local area travel requires the use of a personal vehicle where mileage will be reimbursed.

ROLE SPECIFIC EXPERTISE:

- Demonstrated experience in the regional health authority systems/services (Vancouver Coastal Health in particular), and in particular working with First Nations individuals, communities or organizations on issues related to health and wellness.
- Demonstrated experience coordinating patient care for a wide range of health issues.
- Demonstrated experience in the development and approval of individual health and wellness plans.
- Broad knowledge of the College of Registered Nurses' of British Columbia Standards for Nursing Practice.
- In-depth knowledge of the BC health care system, as well as the current landscape of First Nations health in BC and Aboriginal/First Nations health and wellness needs.
- Thorough understanding of person centred care to provide holistic, integrated, coordinated, and high-quality care that respects diversity and culture.

- Broad knowledge of other health care disciplines and their role in client care and discharge planning.
- Demonstrated ability to apply critical thinking within a clinical & a community care setting.
- Knowledge and experience of Trauma informed practice.
- Demonstrated knowledge of social determinants of health.
- Demonstrated ability to facilitate, coach, and negotiate.
- Demonstrated ability to deal with cultural issues sensitively.
- Demonstrated interpersonal skills.
- Commit to ongoing professional development.
- Work well under pressure, either related to deadlines or unforeseen circumstances.
- Demonstrated understanding of community, public, and primary health care systems.
- Demonstrated ability to communicate effectively both verbally and in writing with a variety of audiences.
- Demonstrated ability to collaborate effectively with co-workers, physicians, other health care staff, clients and their families, and staff of outside agencies both independently and within a team environment.
- Demonstrated knowledge and understanding of negotiation and conflict resolution skills.
- Demonstrated ability to plan, organize and prioritize work.
- Demonstrated physical ability to perform the duties of the position.
- Demonstrated computerized software skills in word processing, databases, spreadsheets, presentations and internet access and ability to operate a computerized patient care information system.

MANAGEMENT COMPETENCIES:Respect:

- You question actions inconsistent with our values.
- You treat people with fairness and respect independent of their status or disagreement with you.

Performance Excellence:

- You inspire others with your thirst for excellence.

Learning Organization:

- You create an environment where people can flourish and grow.
- You seek what is best for the health system, rather than the best for yourself or your group.

Courage to Innovate:

- You challenge the status quo to improve quality and sustainability.
- You take smart risks and make tough decisions without agonizing.

To Apply:

Qualified applicants only please submit a resume and covering letter quoting competition # 085381-ale.

Please note:

- Only short-listed applicants will be contacted for this posting.
- Successful applicants may be required to complete a Criminal Records Review Check.
***Employees of VCH must apply via the **Internal Application Process**. Current VCH staff who apply to this posting using this external site will be considered with other external candidates. Seniority will not apply**