



First Nations Health Authority
Health through wellness

501 — 100 Park Royal South
Coast Salish Territory
West Vancouver, BC
Canada V7T 1A2
T 604.693.6500
F 604.913.2081
www.fnha.ca

Communiqué

March 30, 2016

Tuberculosis Services for First Nations Communities in BC Service Transition Update

April 1 marks the service delivery transition of the Tuberculosis Services for Aboriginal Communities (TBSAC) programming formerly delivered by BCCDC to the First Nations Health Authority. As noted in [the October 2015 communiqué](#), the TBSAC program will now be a part of the FNHA's Community Health and Wellness services under the title of FNHA Tuberculosis Services.

The TBSAC program was established to prevent and control Tuberculosis (TB) disease in BC First Nations communities. The program was introduced in 1989 by Health Canada as an enhancement to existing provincial TB services. Over the years, the program has grown to include specialist nurse consultants and educators with interest and experience working with First Nations communities.

Bringing the TB program to FNHA provides a valuable opportunity to align TB education, programs and services with other First Nations Communicable Disease Control services internally and with partners, including BCCDC. Importantly, having the TB program at FNHA gives a single FNHA point of contact to nurses and health staff in BC First Nations communities which will enhance community access to, effectiveness of, TB services.

FNHA's TB Services will support culturally-informed TB education, training and consultation to CHN's, CHR's, Health Directors and community members. Two Nurse Advisors and one Nurse Educator will provide consultation and direction to CHN's and other health providers regarding case management of TB disease, latent TB infection and contact tracing. Additionally, FNHA TB Services will partner in the delivery of community TB education, screening and Direct Observed Therapy (DOT) work from a First Nations community-driven model.

The FNHA is committed to protecting patient privacy and is governed by the BC Personal Information Protection Act. All health provider correspondence containing patient information is transmitted through confidential fax. More information on privacy can be found in the FAQ below.

FNHA will continue to partner with BCCDC in TB care. BCCDC will continue providing physician support services and specialty services including lab and pharmacy supports. The FNHA TB Program will provide TB educational materials and resources for community distribution. FNHA TB Services will support all inquiries related to TB services education, screening, programming, and treatment in First Nations Communities.

All general FNHA TB Services inquiries can be directed to:

FNHA TB Services
FNHATB@fnha.ca
1.844.364.2232

Information for Service Providers

Data Entry and Panorama

As of April 1, for First Nations Communities FNHA TB Services will enter data on their behalf. Until end of day March 31, communities access should continue to fax forms to BCCDC. As of April 1, all clinical TB forms requiring Panorama data entry must be sent to FNHA by confidential fax: 604.689.3302. This includes active and nil versions of the Tuberculin Monthly Report as completed by CHN's in FN communities. FNHA will be responsible for data entry into Panorama as of April 1. The date of direct Panorama entry for communities is pending.

Panorama Tier 1 Support

Following Panorama go-live, there may be user questions regarding data entry or Panorama process. Please contact: Panorama@fnpip.ca for support, as support is Panorama related and separate from FNHA TB Services or BCCDC.

Educational Materials

TB educational brochures, DVD's and posters are available for view and download from the FNHA website www.fnha.ca/tuberculosis. Requests for print-copy educational materials are available free by contacting FNHATB@fnha.ca or calling 1.844.364.2232.

Workshops, TB Resource Box and In-Community Education

The FNHA Health Protection team provides multiple communicable disease workshops including TB 101, DOT Training, Advanced TB and TB Champions. We also provide direct training in community, please contact: FNHATB@fnha.ca or 1.844.364.2232 and visit the FNHA website for more information: www.fnha.ca/tuberculosis

Consultation: TB Screening, Prevention, Diagnosis and Treatment

Consultation support is provided Monday through Friday, 8:30 a.m. to 4:30 p.m. except stat holidays and weekends. In-community support for CHN/CHR's and Health Directors is provided for communities with active TB cases, contact investigations, initiation or exiting of enhanced screening status, for CHN's new to TB programming or as mutually indicated. For urgent TB clinical concerns on weekends or holidays please contact on-call Medical Health Officer serving your local Regional Health Authority.

BCCDC TB Manual, Aboriginal Communities Manual

The BCCDC TB Manual and all clinical forms including the TB screening form (939) are available on the BCCDC website www.bccdc.ca/health-info/diseases-conditions/tuberculosis/aboriginal-communities

BCCDC TB Clinical Forms, Algorithms & Medication Sheets

The BCCDC TB Manual and all clinical forms including the TB screening form (939) are available on the BCCDC website www.bccdc.ca/health-info/diseases-conditions/tuberculosis/aboriginal-communities

Direct Observed Therapy Manual & TB Skin Test Parental Consent Form

These forms are available for view and download through the FNHA website at www.fnha.ca/tuberculosis. Requests for print-copy educational materials are available free by contacting: FNHATB@fnha.ca or 1.844.364.2232.

Pharmacy, Radiology and Lab

For any questions regarding TB related labwork, radiology, medications or Tubersol, as of April 1, please contact FNHA TB services at FNHATB@fnha.ca or 1.844.364.2232.

For any other general inquiries please contact:

FNHA TB Services

FNHATB@fnha.ca

1.844.364.2232

Frequently Asked Questions for Service Providers

1. Where can I find the forms for TBSAC now that FNHA will be managing TB Services for First Nations Communities?

Until April 1, Links to forms specific to TBSAC (screening authorizations, etc.) can be found on the BCCDC TBSAC webpage here: [BCCDC TBSAC Forms](#)

As Of April 1, a revised [BCCDC TBSAC webpage](#) will continue to post Provincial TB Services forms, and will provide a link to FNHA TB Services updated forms. Both FNHA and BCCDC will provide information and cross link to the updated forms, to ensure this is easy for communities to navigate.

Moving forward all FNHA TB Services information can be found on the FNHA website at: www.fnha.ca/tuberculosis

2. What about current or ongoing TB care or contact investigations? How will these be managed?

Until April 1, please continue to contact the BCCDC per existing processes. During the final weeks of March, BCCDC and FNHA are coordinating the transfer of files and information relating to any open investigations and patients who are on treatment.

As of April 1, the FNHA TB Services nurse advisors will be in contact with all communities experiencing ongoing TB care or contact investigations. All communities are encouraged to contact us for TB concerns, please contact FNHA for guidance at **1.844.364.2232** or FNHATB@fnha.ca

3. Who do I call if I have questions about the TBSAC program?

Until March 31, please continue to use existing processes and phone numbers. As of April 1, please call FNHA TB Services **1.844.364.2232** for assistance with TB screening, evaluation or referral procedure.

4. Where do I send forms for Data Entry?

Please remember that until the end of day March 31, BCCDC will be responsible for data entry for TBSAC program - please continue to fax these forms to BCCDC. As of April 1, please fax forms to FNHA Health Protection TB Services confidential fax number: 604.689.3302

5. What happens if I forget and fax or call to BCCDC after April 1?

Existing BCCDC TBSAC phone numbers will have a recording that will provide the new contact number at FNHA. You will not be able to leave a message. Please update your phone registries in advance.

If you fax patient information by mistake, BCCDC will direct any TBSAC information or forms for data entry to FNHA's confidential fax line. BCCDC will also send a return fax to your fax number identifying that the information should now be sent to FNHA as they manage the program, that they have forwarded the information to FNHA's fax, and provide a contact information sheet to be posted

at the health centre's fax machine as a reminder.

For any questions on privacy and the FNHA please contact: privacy@fnha.ca.

6. Who do I contact if I need a community profile report after April 1?

In advance of Panorama, BCCDC ran all community profiles as of March 10th, 2016. FNHA have been provided with copies of the most up-to date community profiles as of March 10th, 2016, and will have these available to communities who request them. There will be a period of time where this report is not available in Panorama. As reports become available in Panorama, FNHA will communicate updated processes for accessing this information.

7. Do you have an information form with all of the new details?

Please see attached information sheet containing FNHA TB Services contact information. We recommend that you post and share with staff in advance preparation for the program transfer.

8. Where can I get more information about the change?

Please visit www.fnha.ca/tuberculosis for all FNHA TB Services information including a link to the October 2015 media release.

9. Who do I call if I have other questions regarding the changes to TBSAC?

For program and operations specific questions, please contact:

FNHA TB Services
FNHATB@fnha.ca
1.844.364.2232